



# FESTIVAL N<sup>o</sup>6

— P O R T M E I R I O N —

## ESSENTIAL INFORMATION PORTMEIRION VILLAGE GUEST GUIDE TO FESTIVAL NO.6

We are delighted to welcome all Portmeirion village residents who are staying with us during Festival No.6. Prepare for a unique experience at a festival like no other, in a place like no other.

If you are arriving at Portmeirion by car - please make your way to your dedicated Portmeirion Village residents' parking area at Porthmadog Football Club.

Please input these longitude and latitude co-ordinates into Google or Apple Maps' search box for the exact location: **52.932652, -4.122120**

Please have this letter to hand upon arrival at the Festival No.6 Park and Ride location, clearly displaying the above letterhead in your windscreen. This document needs to be visible / presented to security personnel gain access to the Portmeirion Village residents dedicated parking area.

Your party will then be transferred to the Portmeirion Village Welcome Centre in one of the chauffeur driven official Festival No.6 vehicles.

If you would like any further directions for the Residents' Parking, then please contact Portmeirion on **01766 770000** or **info@portmeirion-village.com**

If you are arriving by taxi - please have this letter to hand upon arrival at the entrance to Portmeirion, as the Festival No.6 site will be closed to all non-accredited individuals. As you will be collecting your festival wristband and accreditation at Portmeirion Village Welcome Centre this letter provides authority to the festival security sta to permit your entrance to the site and journey to the onward transfer area located at the Castle Yard (this is on the left hand side before you reach the castle).

If you are arriving by taxi please inform us so that we can arrange a buggy for you.

If you are arriving by train - please ensure you let us know what time your train arrives at Bangor station so that we can arrange a shuttle for you.



**- CHECK IN -**

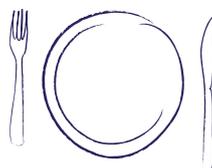
Check in for all Portmeirion Village accommodation will take place at the Portmeirion Village Welcome Centre. Guests can check in from 3pm on Thursday.

Prior to your arrival, please inform the Portmeirion Village Welcome Centre of your estimated time of arrival, and when checking in, kindly inform reception of your approximate time of departure from Portmeirion. This is to make sure arrival and departures transfers can be arranged for you via a Volvo from the dedicated parking area to Portmeirion accommodation pick-up / drop-off point (the Portmeirion Village Welcome Centre for Hotel and Village residents, or Castell Deudraeth for Castle residents and the return, can be arranged for you.

On check-in, you can exchange your pre-purchased festival ticket for your VIP wristbands. These wristbands will give you exclusive access to the village outside of the opening times, and also access to the VIP areas in the Castell and the Hotel Portmeirion.

You will be required to provide a credit or debit card for pre-authorisation at this point if you wish to charge additional items to your room, and you will also have the opportunity to make table reservations for the weekend and book a time for breakfast each morning. Breakfast for Castell Deudraeth guests will be served in the brasserie at Castell Deudraeth. Breakfast for village and hotel accommodation will be served in the Hotel Portmeirion.

Please note guests will be seated on large communal tables for breakfast each morning. We will be operating a portage service by golf buggy to your accommodation.



**- DINING AT PORTMEIRION -**

Dinner at Clough's is an extraordinary culinary experience created especially for Festival No.6. Located at the Hotel Portmeirion, Dinner at Clough's will feature three days of bespoke menus curated by Michelin star chefs, this year our hosts are Som Saa, Aiden Byrne, and Paul Ainsworth.

For more information on the menus, please click here [www.festivalnumber6.com/food-drink](http://www.festivalnumber6.com/food-drink)

You can purchase your Dinner at Clough's banquet by clicking here. <https://customer.festivalnumber6.com/dashboard/>

Hotel Portmeirion is serving a table d'hote menu on the Thursday evening from 6.30-9pm. To book a table at Hotel Portmeirion contact [Gwesty@portmeirion-village.com](mailto:Gwesty@portmeirion-village.com) or **01766 772440**

Castell Deudraeth is open from 6-9pm on the Thursday evening, 12 - 6pm on Festival Days, and is serving Sunday Lunch 12-6pm on the Sunday. To book a table at Castell Deudraeth contact [Castell@portmeirion-village.com](mailto:Castell@portmeirion-village.com) or **01766 772350**

Any lunch / dinner table reservations not taken up within 15 minutes of your expected arrival time will be charged a £15.00 per person cancellation fee, and this will be charged to your room bill.



**- CHECK-OUT -**

Check out is by 11am. If you are staying in Castell Deudraeth, you will need to check out at their reception.  
If you are staying in the Hotel Portmeirion or the Village then you will need to check out at the Hotel Portmeirion Hotel. Please settle your account on departure.

For early check out (before 8am) please contact the desk to settle any outstanding account. If you would like an express check-out (your account will be prepared in advance for your signature and the amount due deducted from your pre- authorised payment card) please let us know.

Reception and Contact Numbers

There is a receptionist on duty on the Hotel and Castell desks from 8am to 10pm.

Hotel Front Desk **100** / Castell Front Desk **350** / Hotel Bar **104** / Castell Bar **357** / Tollgate **311**  
Ca Glas **340** / Housekeeping **319** / Spa **444**

Your room extension number is on your handset.

**- DAMAGES -**

Any damage to accommodation during your stay will be charged to the pre-authorized card given on check in. All rooms at Portmeirion are designated non-smoking rooms. Please note that a deep cleaning charge of £100 will be posted to your account if you smoke in your accommodation.

**- EXTRAS -**

THE ESTUARY SPA WOOD-FIRED HOT TUB SESSIONS

If you have pre-purchased a Hot Tub Session at the Estuary Spa, you will have received confirmation from our spa partner, Kernow Springs. Please arrive 5 minutes prior to your session.

If you would like to add a Hot Tub session, please click here

<https://customer.festivalnumber6.com/dashboard#/>

or head to the Information Hub in the Village Green.

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YOGA

If you have pre-purchased a session for morning yoga, you will have received an e-ticket.

You can add a yoga session to your booking here

<https://customer.festivalnumber6.com/dashboard#/>

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PADDLE-BOARDING

If you have pre-purchased a paddle-boarding session on the estuary, you will have received an e-ticket.

Please arrive 15 minutes prior to your session with your swimwear on.

You will be given a wetsuit and life jacket.

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MERMAID SPA

The Portmeirion Mermaid Spa is open over the weekend for all your festival beauty needs including festival hair, glitter, massages and much more.

Please contact the spa on 01766 772444 or [\*\*spa@portmeirion-village.com\*\*](mailto:spa@portmeirion-village.com) for more information and to make a booking.

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#### PROGRAMMES & MERCHANDISE

If you pre-purchased a festival programme, you can collect it from any of the merchandise points on site or from the Information Hub in the Village Green. You will need your programme ticket in order to exchange it. You can purchase programmes and festival merchandise from our three merchandise points in the Castell Park, Village Green and P&R.

#### WORKSHOPS AND ACTIVITIES

If you have signed up in advance to take part in the Torchlit Processions, Carnival No.6 or The Guardian Masterclasses at the No.6 Academy, you will be emailed on the 1st September to let you know if you have been successful.

If you haven't received confirmation in advance, we hold back a small allocation on site, so please register your interest at the Information Hub. They will be able to tell you where and when you can sign up.

### - GENERAL INFO & FACILITIES -

#### PROHIBITED ITEMS

Glass, Fires, Dogs (with the exception of Guide Dogs), Illegal substances, Fireworks, Air Horns, Flying Lanterns, Flares, Soundsystems, Disposable BBQs (if you are bringing a gas BBQ, please ensure the gas canister does not exceed the size of 500g).

#### ALCOHOL

There is a limit on the amount of alcohol allowed to be taken into the festival.

Alcohol cannot be taken from the campsite into the arena or village.

The personal alcohol limit is: 1 bottle of spirits (decanted) OR 1 case of 12 beers OR 2 bottles of wine (decanted).

Bars will be operating a challenge 25 policy, and you may be asked for I.D. Please do not be offended if you are asked to prove your age. You may bring glass into your accommodation, but these must be kept within your room.

Any glass taken out of accommodation will be confiscated.

#### SAFETY & WELFARE

Full emergency services will be present at the festival. We have a Welfare & First Aid point located in the campsite services area. Please don't hesitate to ask for help from a steward or security team member should you require assistance.

#### LOST PROPERTY

Should you find that you have left any item behind after your stay please contact our Head of Housekeeping,

Rhian Roberts (319 or 01766 772319 from outside) or ask for Lost Property.

To ensure guest confidentiality we do not contact guests following their stay, however we do keep all lost property for 3 months afterwards.

#### PAYMENT ON SITE

We operate both cash and contactless card payments on site. There are cash machines on site for you to withdraw cash.

Please note the cash machines are not accessible on Thursday.

#### FOOD & DRINK

As well as two restaurants, we have over 60 of the UK's finest food and drink traders at the festival within our Global Street Food Village and our Local Produce Market and over 25 bars.

#### STAY UP TO DATE

Make sure you download our mobile app to keep up to date with all the latest news and updates.

If there is anything else we can help you with during your stay, please do not hesitate to contact reception.

Welcome, once again, to what we are sure will be an amazing weekend for all our village residents at Festival No.6.

**BE SEEING YOU...**