

WELCOME
TO

FESTIVAL N^o6

— P O R T M E I R I O N —

Festival No.6 2017 Terms & Conditions

1 GENERAL

- “Event” means the event which you have bought a Ticket to attend being Festival No.6.
- “Promoter” or “Us” for Festival No.6 means FN6 Ltd and the companies’ subsidiaries, holding companies, any subsidiaries of its holding companies and its agents, contractors, sub-contractors, representatives, servants and employees.
- “Terms and Conditions” means these terms and conditions.
- “Venue” means the site at which the Event takes place being as follows: Portmeirion, Minffordd, Penrhyndeudraeth, Gwynedd, Wales
- “Ticket” means any valid ticket or wristband which permits you to attend the Event or any valid wristband for which you have exchanged your valid ticket at the Event.
- “You” means you as the holder of the Ticket and “Your” shall be read accordingly.
 - 1.1.1 All Tickets are sold subject to these Terms and Conditions. Please read these Terms and Conditions carefully prior to purchase and raise any queries with the Promoter prior to purchase. Purchase of any Ticket constitutes acceptance of these Terms and Conditions on your behalf and on behalf of any person for whom you are purchasing Tickets.
 - 1.1.2 These Terms and Conditions form the basis of your contract with FN6 Ltd, trading as Festival No. 6. In these conditions ‘you’ and ‘your’ are references to the party leader who must book on behalf of all persons named on the booking. “Written” or “in writing” refers to any correspondence, either by email or by posted letter, between you and FN6 Ltd or by notification on the relevant FN6 Ltd website i.e. www.festivalnumber6.com . On completion of booking you hereby agree to these terms and conditions, the party leader confirms that he/she is so authorised and that all party members agreed to be bound by these conditions. References to ‘we’, ‘our’, and ‘us’ are references to FN6 Ltd. The contract between us is governed by English Law and any dispute will be dealt with under the exclusive jurisdiction of the English Courts. Our contract with you is deemed to be made at the offices of FN6 Ltd, 3 The Stables, Wilmslow Road, East Didsbury, Manchester, M20 5PG.
 - 1.1.3 These terms and conditions are subject to change from time to time without notice and in our sole discretion. Updated terms and conditions will be posted on www.festivalnumber6.com.
 - 1.1.4 Please note, changes to these conditions or to any of the information appearing in our promotional material will only be valid if expressly agreed by us in writing. Our website will display any changes to this information so please be sure to check these details before booking.

Verbal descriptions and telephone conversations are subject to interpretation and cannot be proven or confirmed. We accept no liability for this. Website bookings/quotes are also subject to technical error. Therefore all telephone and website bookings and quotes are subject to our written confirmation and this is why it is important that you check your booking confirmation as soon as you receive it. Errors in costings are very rare. However, if there is an obvious error on your booking confirmation we reserve the right to correct this as soon as we are aware of it.

- 1.1.5 You must be at least 18 years of age to book with FN6 Ltd and if you are under 18 and attending the event, a responsible adult must accompany you. There may be other age restrictions on certain tickets or offers which you must abide by. Security and on site staff will be briefed to ask for proof of age, but any parents/ guardians are ultimately responsible for the welfare of any minors in attendance whether they are accompanying them or not to the event.
- 1.1.6 At the time of booking you should provide FN6 Ltd with the accommodation type you wish to reserve by completing an electronic booking form (via the Festival No. 6 website) with participant names together with any additional passenger information required.

2 TICKET, PURCHASES AND ENTRY TERMS & CONDITIONS

Packman Systems Ltd is acting in the capacity of an authorised booking agent for the “Promoter” FN6 Ltd (trading name Festival No.6). By completing a booking transaction for Festival Number 6 you are agreeing to all Terms and Conditions and rules applicable to the event. Packman Systems does not accept any liability for any ticket purchases made via this site except those set out in these terms.

2.1 PURCHASE

- 2.1.1 Packman Systems Ltd is the primary ticket agent for this event, it does not promote or produce Festival Number 6. Packman Systems Ltd does not control the event nor do they set prices.
- 2.1.2 All Tickets purchased by you must be for personal use. If any re-sale (or attempted re-sale) of tickets is made in contravention of any law or our policies we may cancel such tickets without prior notification, refund, compensation or liability. Your ticket will be void and you will be refused entry.
- 2.1.3 In addition to the ticket price paid to Festival Number 6, Packman Systems may charge a booking fee per ticket, a transaction fee, delivery charges, handling fees and / or other supplementary fees applicable and payable at time of booking. These fees are not refundable except when highlighted as refundable within the terms & conditions
- 2.1.4 Ticket purchase may be limited to a maximum number permitted per person, per card or per household. We may cancel tickets purchased in breach of any such limit without prior notice, in which case you will be refunded the ticket price and any booking, transaction or other supplementary fees you may have paid. This is at the discretion of FN6 Ltd.
- 2.1.5 Tickets are non-transferable and non-refundable. All tickets must be booked under the name of the individual attending the event / redeeming the ticket as ID will be checked on the gate / on redemption. Up until the cut-off date of August 7th 2017 , name changes are permitted but will incur a fee of £15, so we highly recommend the ticket is booked in the correct name initially. After the cut-off date name changes can take place on site for entry tickets only, but will again incur a fee of £15 per ticket and will require a letter of authorisation, ID from both parties. You will also be required to submit the request to customer services prior to the event.
- 2.1.6 Packman Systems Ltd will deduct your payment from your card at the time it processes your credit / debit card transaction. Packman Systems has no access to payment card transactions or details.
- 2.1.7 Where you use choose to pay a deposit you must pay the balance of the price of your tickets by 9th June 2017 or your deposit will be forfeited to the Promoter and you will not receive tickets or a refund. Deposit schemes are not applicable after 9th June 2017.
- 2.1.8 There will be no refunds where the customer has failed to pay the balance of their booking.
- 2.1.9 Our payment plan allows you to pay for festival tickets over 8 months. Any booking & delivery fees will be included in the first payment. Terms are stated at the time of booking with regards to the amount that will be deducted on a monthly basis. The date in which addition payments will be debited will be the date of original payment and amount deducted from your total balance. The method of payment at the time of booking will be debit for subsequent payments. If the funds aren't available in your account, or if your card has expired, you will be notified and given the opportunity to pay the amount due. After notification if you are unable to process the amount due you may incur additional charges or your booking with be cancelled with no refund. Tickets cancelled while on a payment plan will be cancelled down at the amount paid to date and no refunds will be issued. Changes to the payment plan are not permitted and a scheduled payment plan will be in place from the time of booking which is agreed upon purchase and confirmation. Packman Systems will charge you a Card Handling Fee equivalent to 2.5 % of the transaction value for processing your credit card unless stated at the time of booking.

- 2.1.10 Packman Systems Ltd will charge you a Card Handling Fee equivalent to 2.5 % of the transaction value for processing your credit card unless stated at the time of booking.
- 2.1.11 When you purchase a ticket via the Festival Number 6 website, all transaction details that you provide to us (including your name and credit card details) will be held and used in accordance with Packman Systems Privacy and Cookie Policy and will be encrypted using SSL (secure socket layer) technology. Packman Systems will take reasonable steps to safeguard transaction details, but you acknowledge and agree that the use of internet booking can never be completely secure.
- 2.1.12 The full balance is due at the time of booking, except where a deposit scheme or payment plan has been put in place. All balances will be due by the final balance date (9th June 2017 or the date documented on your payment plan deadline in June 2017) otherwise tickets will be cancelled without refund. It is your responsibility to ensure payments are made by this date.
- 2.1.13 On receipt of your booking confirmation, sent upon payment being made, you must check your documentation and inform us immediately of any inaccuracies. Packman Systems and FN6 Ltd cannot accept any liability if we are not notified of any inaccuracy in any documentation within 5 days of issue. All final Information / Itineraries / and tickets (if applicable) will be made available to you only within 14 working days of Festival No. 6 commencing.
- 2.1.14 All monies paid to a party leader are held by that party leader on behalf of the party members until it is forwarded to Packman Systems Ltd. All monies paid by you to any authorised Agent of FN6 Ltd in respect of your accommodation booking will be held on our behalf until they are paid to us or refunded to you.
- 2.1.15 For the avoidance of any doubt, where a transaction is not completed for whatever reason, Packman Systems Ltd will not have levied its Card Handling Fee, as your credit/ debit card transaction will not have been completed.
- 2.1.16 The party leader will be, in the final instance, responsible for any monies owed or outstanding by their party. In the unlikely event of a payment error, where a duplicate payment is taken on the booking, it will be your responsibility to contact us and highlight the error, which we will then rectify accordingly where possible.
- 2.1.17 Packman Systems reserves the right to open and close the sale of tickets, and amend ticket prices for the event without prior notification or warning. Where ticket prices are reduced, purchasers of tickets at the higher price have no rights to price matching or refunding of the difference.
- 2.1.18 All tickets are subject to availability, change, and price change or otherwise.
- 2.1.19 If there is an error in the price of tickets you have ordered, Packman Systems will, where possible, give you the option of reconfirming your order at the correct price (and credit or debit your account as applicable) or cancelling your order and receiving a refund of the price of the tickets and any booking, transaction, delivery or other supplementary fees as Packman Systems deems appropriate.
- 2.1.20 Packman Systems reserve the right to carry out checks/ and or ask you to provide additional information / statements after your booking to verify purchase. Packman Systems reserves the right to cancel bookings, which it reasonably believes to have been made fraudulently.
- 2.1.21 Any payment disputes or issues should be directed to Packman Systems Ltd: 3 The Stables, Wilmslow Road, Manchester, M20 5PG.
- 2.1.22 There are a variety of tickets sold by the promoter for this event which may be subject to their own terms and conditions (e.g. age restrictions or accessibility requirements). In such cases the promoter may require additional information for entry to the event (e.g. proof of age, identification and access requirements).
- 2.1.23 Before you finalise your booking please read all the information that applies to the event and/or ticket. If you or any member of your party had particular requirements you are required to raise these when booking and we will endeavour to address them with the promoter but cannot guarantee the desired outcome. There is no guarantee any requirements can be met.
- 2.1.24 Any purchases made via other official ticket agency are subject to additional terms and conditions as outlined on the agent's websites, tickets and any other form of communication. Also please refer back to these Terms and Conditions.
- 2.1.25 The price of your accommodation booking is fully guaranteed at the time that it was booked (subject only to the correction of errors). We reserve the right to correct errors in both advertised and confirmed prices. We also reserve the right to amend prices with regard to changes in the external supplier costs (subject only to new bookings or items on current bookings that have not yet been paid for).
- 2.1.26 In the result of a system error for room type occupancy or price, we reserve the right to amend the price or accommodation to a suitable alternative should that room type not be available. We will inform any bookers of any price changes as soon as we become aware that changes need to be made.

2.2 AGE RESTRICTIONS

- 2.2.1 Young People aged 17 years and under must be accompanied by an adult aged 26 or over – proof of identity and age must be provided on request at the admission gate to the Venue. We reserve the right to allow a maximum of 4 persons aged 17 years and under per adult.

- 2.2.2 Children aged 10 years or under are allowed in free to the Event subject to a booking fee only. However, proof of identity and age must be provided on request at the admissions gate to the Venue. The Promoter reserves the right to refuse admission if its staff or agents are in any doubt whatsoever as to the age of the person being presented as being 10 or younger. All children need to be registered online and pay the applicable wristband fee per child; for licensing purposes all children need a Ticket for the Event and child wristbands will be issued on arrival of the Event. Wristbands need to be put onto the child directly by our staff. You cannot collect wristband on anyone's behalf.
- 2.2.3 It is your responsibility to check the suitability of the Event for any children in your party regardless of official age restrictions, this includes considering the type of audience the Event is likely to attract and whether such an audience is a suitable environment for children in your party. Refunds will not be issued if any aspect of the Event, including the behaviour of other audience members, causes offence to you or any children on whose behalf you have purchased Tickets.

2.3 DELIVERY & COLLECTION

- 2.3.1 Packman Systems aim to dispatch tickets to you at least at least 14 working days prior to the event, but cannot specify the dates on which you will receive the tickets. If you do not inform us of the non-receipt of tickets within a reasonable time (in any event at least 72 hours before the first opening date of the festival) we will have no liability to you.
- 2.3.2 Tickets may be despatched to you electronically (local customers only), by post (all UK customers including Ireland, Northern Ireland, The Channel Islands, Isle of Man and International) (including secure, registered and regular post) or made available for collection at the event box office. If tickets dispatched by special delivery are returned as 'addressee unknown', we reserve the right to cancel the order
- 2.3.3 It is your responsibility to ensure that we have your correct email and/or postal address. You must inform Packman Systems of any change of address both before and after receipt of the tickets. Change of address will incur a standard £15 administration fee.

If tickets sent by post are returned to us marked "addressee unknown" or "addressee refused" or similar wording resulting in the return of the tickets, your order may be made available for collection at the venue box office. Upon collection you will become liable for any additional charge received by Packman Systems from the postal service for the return of your tickets to us. In any case this will be limited to 100% of the original delivery fee charged by Packman Systems to you.

Similarly if Packman Systems are required to resend tickets or split the order you will be charged an additional postage fee as deemed necessary.

- 2.3.4 To collect tickets from the venue box office, you will need to bring your credit card and Photo ID. You may also be asked to sign for the tickets. Please note, Wristbands will not be issued until the entry day stated on the ticket and wristbands cannot be collected on behalf of other ticket holders as wristbands must be issued directly / placed on the guest's wrist by our staff.
- 2.3.5 Always check your tickets upon receipt and advise Packman Systems (or the appropriate ticket agent) promptly of any errors. Mistakes when ordering cannot always be corrected, any corrections that are possible are discretionary and may incur a fee.
- 2.3.6 There will be no refund of delivery charges under any circumstance, including but not limit to;
- i. Tickets that do not reach you in the post
 - ii. Tickets that have been arranged as ticket collects either at the request of yourself, Packman Systems or FN6 Ltd.
 - iii. There will be no refund of any ticket or purchase under any circumstance. If you have not received the tickets you are expecting it is your responsibility to contact Packman Systems (or the appropriate agent) in advance of the event no later than 72 hours in advance of the start of the event.

2.3.7 Confirmation from the courier / delivery company marking the tickets as delivered is considered proof of delivery by all concerned.

2.4 CANCELLATION RIGHTS & REFUNDS

- 2.4.1 Tickets and all other purchases are non-refundable and non-transferable unless otherwise stated within our terms & conditions.
- 2.4.2 There will be no refunds for lost, stolen or damaged tickets. Duplicates will not be issued to replace tickets that have been lost or stolen after they have been delivered to you and nor will such tickets be refunded.
- 2.4.3 Packman Systems are responsible for refunds and payment disputes in accordance with the Event terms and conditions laid down by FN6 Ltd, the promoters of the event.
- 2.4.4 In situations where duplicates are issued an administration fee may be charged.

2.5 CANCELLATION, CHANGE OR POSTPONEMENT

- 2.5.1 Tickets are sold subject to the Promoter's right to alter or vary an event programme without being obliged to refund monies or exchange tickets.
- 2.5.2 You should check whether the event has been cancelled and the date and time of any rearranged event. If Packman Systems is informed the event is cancelled or rescheduled, Packman Systems will endeavour to notify ticket holders of the cancellation. We cannot guarantee that you will be informed of cancellation before the time of the event.
- 2.5.3 Packman Systems cannot guarantee to inform you of any change or cancellation of the event or be held responsible for refunds for any resulting costs you may incur for travel, accommodation or any other related foods or service or any other compensation.
- 2.5.4 For any refund of face value you will be required to return the tickets, on receipt of which we will make the refund. The refund will be made using the same method of payment that was used to purchase the tickets. Any refunds due (at our discretion) will be paid within 30 days of the original date of the event or the date that we receive your returned tickets, whichever is the later.
- 2.5.5 Please note that the booking fee and any transaction fees are not refundable in any circumstances.
- 2.5.6 Tickets should be returned to Packman Systems Ltd: 3 The Stables, Wilmslow Road, Manchester, M20 5PG. The return postage cost is at your expense and is non-refundable.
- 2.5.7 No refunds will be offered under any circumstance if you fail to comply with all terms and conditions applicable to the tickets, promoter or event.

2.6 ENTRY TO / ATTENDING THE EVENT

- 2.6.1 Packman Systems as the Primary ticket agent and all other ticket agents are not responsible or liable for the event. Packman Systems does not organise the event and has no responsibility whatsoever for any loss or damage of any kind suffered at or in connection with any event (including loss, damage or theft of any personal property at the event).
- 2.6.2 Packman Systems accept no responsibility for your personal property. Lost & found is located at the Customer Service information point on the festival site.
- 2.6.3 Entry will not be granted without a genuine and valid Festival Number 6 ticket. You must retain this Ticket on your person at all times during the Event. Tickets are barcoded and each barcode is unique and only allows one entry to the Event.
- 2.6.4 Valid entry tickets are exchanged for wristbands on entry. Wristbands cannot be issued until the day / date as stated on the ticket and are only issued directly to the ticket holder on production of ID. It is not possible to collect wristbands on behalf of other people and all wristbands must be placed and secured on the individual's wrist directly by our staff.
- 2.6.5 Your ticket or wristband will be invalidated if any part of it is removed, detached, altered or defaced. Wristbands will not be reissued or replaced regardless of whether you still have the ticket stub.
- 2.6.6 Those without wristbands will be refused admission to the site or be removed from the site. In all cases refunds will not be issued.
- 2.6.7 You may only leave and then re-enter the site if you have a valid Weekend Wristband and is at all times at the discretion of the festival security.
- 2.6.8 Admission to an event is at all times subject to any terms, conditions or rules of the promoter, venue or any of its sub-contractors, including as to time of admission, standards of behaviour and health and safety.

If you breach those terms, conditions or rules then the Promoter or Venue may refuse admission or require you and other associated ticket holders to leave the venue.

A ticket only guarantees you entry if you comply with the regulations at the event including as to time of admission, standards of behaviour and health and safety.

- 2.6.9 The Promoter reserves the right to refuse you entry to and/or eject you from the Event without refund. In particular but without limitation you may be refused admission to or removed from the Event for any reason which may include but are not limited to: for health and safety or licensing reasons; if you behave in a manner which has or is likely to affect the enjoyment of other persons at the Event; if you use threatening, abusive or insulting words or mannerisms; if, in the Promoter's reasonable opinion, you are acting under the influence of alcohol or drugs; if you demonstrate any form of anti-social behaviour; if you fail, when required, to produce proof of identity or age; if you refuse to comply with the Promoter's security searches; if you carry offensive weapons or illegal or prohibited items or substances if you breach these Terms; and/or if your Ticket is void. You will not be permitted to return to the festival site or purchase further tickets.
- 2.6.10 The unauthorised use of professional photographic and recording equipment is prohibited. Tapes or films may be destroyed.
- 2.6.11 By attending an event you consent to filming and sound recording as a member of the audience. No Dogs or other animals are allowed on site. Those requiring guide dogs should submit this application via our Access Liaison Officer. Please call Ground Control on 01617 110 017
- 2.6.12

2.7 SEARCH AND CONFISCATION

- 2.7.1 Searching is a condition of entry to Festival No.6. The Promoter reserves the right to conduct security searches (including all vehicles) and confiscate any item which in the opinion of the Promoter may cause danger or disruption, be a health and safety risk, not be suitable to be taken into the Event or is one of the items not permitted in the Venue as detailed in these Terms and Conditions.
- 2.7.2 Anyone found in possession of illegal substances or contraband goods will be refused admission to or ejected from the Venue and may also be liable for prosecution. Any items found that may be used in an illegal or offensive manner will be confiscated, regardless of whether or not the item itself is illegal.
- 2.7.3 You shall not bring all or any of the following into the Venue; fireworks, laser pens, laser equipment, animals (except assistance dogs), bottles, cans or glass containers, or any item which the Promoter considers could be used as a weapon (including sharp or pointed objects such as knives), items with an open flame (see camping section ([H]) for further details) and illegal substances.
- 2.7.4 The Promoter shall be entitled to confiscate any merchandise purchased outside the Venue.

2.8 PARK AND RIDE

- 2.8.1 Due to the unavailability of onsite parking, the event will be operating a new Park and Ride system for 2017. The location of this is to be confirmed prior to the event.
- 2.8.2 Only customers holding a valid Park and Ride ticket will be permitted to use the Park and Ride shuttle service and the parking facilities off site.
- 2.8.3 All Ticket holders arriving by car must use the Park and Ride Service.
- 2.8.4 Park and Ride tickets should be purchased online through the agent's website. You can purchase tickets on the day (subject to availability), but we strongly recommend buying tickets online in advance due to limited availability.
- 2.8.5 Price and availability information is subject to change without notification.
- 2.8.6 Park and Ride Ticket holders are entitled to one car parking pass per ticket and return travel for all passengers using the Park and Ride shuttle service. The parking pass must be displayed on your dashboard at all times.
- 2.8.7 All Park and Ride Shuttle Busses will drop off and pick up from a dedicated on site coach park situated within the venue, a short walk from the main campsite entrance.
- 2.8.8 Running times will be published on the Promoters website prior to the event.
- 2.8.9 The Promoter reserves the right to change running times to meet operational requirements without notification. It is your responsibility to ensure you have given yourself enough time if you have somewhere to be. It is very likely there will be queues at the busier times for the coaches and traffic conditions can be unpredictable.
- 2.8.10 No vehicle access to the venue will be permitted to any public vehicles.
- 2.8.11 Park and Ride tickets will be sent to you at the same time as your festival ticket. The promoter reserves the right to change the period your ticket is sent without notification.

2.9 BANGOR SHUTTLE SERVICE TICKETING

2.10 PRIVACY & SECURITY

- 2.10.1 Ticket agents may share your personal information with the Promoters, venue operators and other sub-contractors as necessary for the purpose of the event or the marketing of the event and its activities. We will not otherwise share your information with third parties without your prior consent unless required by law.
- 2.10.2 To the extent permitted by law and with your consent, personal information provided by you to the Promoter will be used for all purposes reasonably connected with the operations of the Event and the Promoter including (but not limited to): providing you with details of forthcoming connected events, offers and services; providing you with updates as to the latest concessions or any changes thereto and information concerning competitions and other promotional activity; supplying you with the goods that you request or in which the Promoter reasonably believes you may be interested; conducting market research and establishing customer profiles; and transferring or disclosing the information provided to the Promoter's professional advisors and such other parties as it considers necessary in the administration of its business. The Promoter will not use or disclose your personal information other than as set out in these Terms and Conditions without your prior consent. If you have any queries about this, please write to FN6 Ltd, 7a Plough Yard, London, EC2A 3LP. You will be given the opportunity to unsubscribe from such marketing communications when you place your order and you can unsubscribe from any email communications you receive from the Promoter by following the unsubscribe link

2.11 UNAUTHORISED TICKET AGENTS AND TOUTING

- 2.11.1 Tickets bought from unauthorised agents are not valid and admission will not be granted to the Event with any Ticket bought from unauthorised agents. To be as safe as you can and to avoid obtaining an unauthorised ticket, follow these simple guidelines. Please note that these guidelines are not intended to be an exhaustive list of precautions which you should take to avoid obtaining an unauthorised Ticket.
- Do not buy from an unofficial ticket agent. If you are in doubt as to whether or not a ticket agent is authorised please contact us in advance of the ticket purchase and we will be happy to assist. Our customer service team can be contacted on 0844 967 0002 or contact@festivalnumber6.com
 - Do not buy from Internet auction sites or exchange/buy tickets on social networking sites such as Facebook.
 - If you live in the UK do not buy from a website with an overseas office address, or with no registered address shown.
 - Do not buy from another individual or tout, either in advance of, or outside, the Event.
- 2.11.2 If we are aware that you have bought Tickets anywhere other than from official authorised outlets you will not be granted access to the Event.
- 2.11.3 Tickets are non-transferable, which means that once purchased you cannot sell them on to others. The Promoter will be unable to assist you if you have bought from an unauthorised source, as we will have no purchase history available for the Ticket.
- 2.11.4 If you do encounter problems contact your credit card issuer as soon as possible, also contact your local trading standards office, and, if you believe a criminal offence has taken place, the police. Please note that touting of tickets for music events or sale of tickets for music events on the secondary market is not currently a criminal offence in England and Wales but if you are not sure whether a criminal offence has taken place then ask advice first from your card issuer and local trading standards office. For more information about ticket touts please visit the Office of Fair Trading website at <http://www.oft.gov.uk>.
- 2.11.5 Occasionally due to genuine circumstances you may find yourself with a spare ticket. Please do not be tempted to sell it on an unauthorised auction site or to sell to a ticket tout or unauthorised online agency. If you do the Purchaser may not be able to enter the Event (under the Terms and Conditions) for the reasons set out above. Should this happen you may find that the purchaser brings a legal claim against you for selling a Ticket which does not permit access to the Event and all tickets subject to suspicion will be voided.
- 2.11.6 We reserve the right to cancel any Ticket booking which we reasonably believe to have been made with a view to resell such Tickets or where the Ticket has been purchased using fraudulent means, such as credit card fraud.
- 2.11.7 Tickets obtained in breach of these Terms and Conditions shall be null and void and the Promoter may refuse admission to, or eject you from, the Venue. Any person seeking to use a void Ticket in order to gain or provide entry to an Event will be considered to be a trespasser and will be ejected and liable to legal action. Void Tickets are non-refundable.

2.12 TICKET AND ENTRY GENERAL TERMS

- 2.12.1 Tickets remain the property of the Promoter and constitute a personal licence to you, which can be withdrawn and admission refused at any time prior to an event upon refunding the purchase price.
- 2.12.2 Ownership or possession of a Ticket does not confer any rights (by implication or otherwise) on you to use, alter, copy, or otherwise deal with any of the symbols, trademarks, logos and/or intellectual property appearing on the Ticket.

- 2.12.3 Tickets are personal revocable licences and shall at all times remain the property of the Promoter and subject to these Terms and Conditions. You may not re-sell or transfer a Ticket for commercial gain. If a Ticket is re-sold, transferred or advertised for profit or commercial gain or used for competitions, promotions or hospitality packages by anyone other than the Promoter, or an authorised sub-agent, it will be void and you will be refused entry to, or ejected from, the Venue without refund.
- 2.12.4 Your ticket is issued subject to the terms and conditions of the Promoter and/or particular event. The Promoter and event managers have the right to refuse admission to the event.
- 2.12.5 Check your tickets when you receive them. Keep them in a safe place. Packman Systems cannot guarantee to be able to replace lost or stolen tickets.
- 2.12.6 You may not use Tickets for advertising or promotional purposes or as competition prizes.
- 2.12.7 Packman Systems, FN6 Ltd or its subcontractors shall not have any further liability beyond the face value of the ticket purchased plus the relevant per ticket service/booking charge. Packman Systems shall not be liable for any loss of enjoyment, consequential loss or related expenditure.
- 2.12.8 Packman Systems FN6 Ltd or its subcontractors will not be liable for any misrepresentations, negligence, contractual or tortious loss of any kind suffered by you from the products, or services, or actions of the venue, performer, promoter or others.
- 2.12.9 Packman Systems cannot be liable in any way for the acts or omissions of others (including Promoters, venue operators or any other sub-contractors). However Packman Systems does not seek to exclude its liability to you for death or personal injury caused by its negligence, fraud or any other liability which cannot be lawfully excluded or limited.
- 2.12.10 These terms and conditions do not create any rights or obligations enforceable by or against anyone other than Packman Systems, you and, as Packman Systems contracts as the Promoters agent, the Promoter who has direct rights and obligations under these terms and conditions.
- 2.12.11 The Promoter may enforce these terms in accordance with the provisions of the Contracts (Rights of Third Parties) Act 1999 (the "Act"). Except as provided above, this agreement does not create any right enforceable by any person who is not a party to it under the Act, but does not affect any right or remedy that a third party has which exists or is available apart from that Act.
- 2.12.12 These terms and conditions are governed by English Law and any disputes arising between you and Packman Systems are subject to the exclusive jurisdiction of the English Courts.

2.13 TICKETING CONTACT, COMPLAINTS AND DISPUTES

- 2.13.1 Our preferred method to contact you is email, so you should take care to provide a current, valid email address and be aware that your email filter settings may treat our emails as spam or direct them to your junk folder.
- 2.13.2 You must also provide a valid phone number, ideally a mobile number. Provision of this number assists Packman Systems in their endeavours to contact you with regards to any changes to the event and ticketing.
- 2.13.3 Complaints, discrepancies, disputes, refunds and any other matters must be raised with Packman Systems immediately on discovering of the issue and absolutely no later than 7 days prior to the event. To speak with the customer service department call 0844 967 0002. Any such matters will not be dealt with on site at the festival.

3 EVENT TERMS AND CONDITIONS

These Terms and Conditions incorporate, and should be read in accordance with, the terms and conditions of the authorised ticket agent from which you purchased your ticket, copies of which are available upon request from the relevant authorised ticket agent. In the event of any inconsistency between these Terms and Conditions and the terms and conditions of the relevant authorised ticket agent, these Terms and Conditions shall prevail.

3.1 THE EVENT

- 3.1.1 The Event is subject to licence.
- 3.1.2 For licensing purposes each individual in attendance needs a ticket for the event (including Children).

3.1 EVENT CHANGE, POSTPONEMENT AND CANCELLATION

- 3.1.3 Tickets are sold subject to the Promoter's right to alter or vary the published Event programme without notification which may result in changes to the performance line-up, playing times or any other aspect of the Event. The Promoter reserves all rights in this regard. Any published start times of a performance at the Event are estimates only and are subject to change. The Promoter shall not be liable for any change of a published start time.
- 3.1.4 All advertised times are approximate and subject to change. It is your responsibility to make appropriate arrangements to ensure that you arrive at the Venue in sufficient time in case the Event starts early and to ensure that you are able to stay until the close of the Event should you wish to if it overruns. We will not be responsible to make any refund or meet the costs of any alternative travel arrangements or for any loss of enjoyment or other indirect loss as a result of an Event not running to the precise advertised times.
- 3.1.5 In the event of a cancellation, postponement or "Material" alteration of the Event (defined below) you will be entitled to a refund in accordance with the terms and conditions or refund policy of the authorised ticket agent from whom you purchased a Ticket. Personal arrangements including travel, subsistence and accommodation in relation to the Event which have been arranged by you are made at your own risk and neither the authorised ticket agent nor the Promoter will have any liability for any such loss of enjoyment or wasted expenditure. A "Material" alteration is a change which in our reasonable opinion makes the Event materially different to the Event which purchasers of the Ticket could reasonably expect. Changes to performance times, supporting acts and the use of understudies in a theatre performance shall not be considered a Material alteration. A Material alteration is judged by reference to the nature and billing of each Event. The Event is judged by reference to the overall theme rather than the individual act scheduled to appear. No scheduled acts may be considered as headline acts, regardless of their relative fame or prominence in the billing, and so cancellation by an artist will not entitle you to a refund, regardless of their position on the bill.
- 3.1.6 It is your responsibility to check that the Event has not been cancelled, rescheduled or made the subject of a Material alteration. Information on such matters will be made available on behalf of the Promoter as soon as reasonably practicable on the Promoter's website and/or at the Venue. Customers are advised that the website cannot always be updated immediately and that circumstances giving rise to cancellation, postponement or Material alterations can sometimes arise immediately prior to an Event.
- 3.1.7 Tickets will not be refunded where they have been used to gain entry to the Event, or where you are able to and choose to attend a postponed Event.
- 3.1.8 Strictly no trading allowed on the festival site without the festivals consent.

3.2 EVENT NOTICES

- 3.2.1 Warning – Prolonged exposure to loud noise may cause damage to your hearing. Please be aware that strobe lighting may be used during certain Events. We strongly recommend all minors wear ear defenders and all attendees take any precautions they deem necessary.
- 3.2.2 The Event operates licensed bars and you need to be over the age of 18 to purchase alcohol at the Event. Please be aware that if we think that you look 25 years or younger you may be asked to provide proof of identification and if you are unable to do so you will not be served alcohol.
- 3.2.3 By attending the Event, you give your express consent to your actual or simulated likeness being included within any film, photograph, audio and/or audio-visual recording to be exploited in any and all media for any purpose at any time throughout the world, the copyright to which shall be owned by the Promoter or its contractors without payment or compensation. If you attend an Event with your child aged under 18 years you give the foregoing your express consent on their behalf. This includes filming by the police or security staff that may be carried out for the security of customers.
- 3.2.4 Due to legal artist performance rights and royalty obligations, you cannot bring any video or audio recording equipment or any camera which is over 35mm or with a detachable lens onto the Venue site. You will not be allowed to enter the site if you bring equipment that, at the discretion of our security, infringes on these rules.
- 3.2.5 You must comply with any and all instructions given to you by the Promoter and/or all Venue stewards and staff at the Event.
- 3.2.6 All guests are asked to observe and comply with safety advice, site signage and 'No Smoking' areas. In accordance with Smoke-Free Regulations, the tented arenas and other areas of the Event are designated 'No Smoking' areas. Normal statutory rules and regulations apply and should be observed at the Event and failure to do so may result in ejection from the Event.
- 3.2.7 You shall not bring into the Venue or display or distribute (whether for free or not) at the Event any sponsorship, promotional or marketing materials.

3.3 SPECIAL REQUESTS AND SPECIFIC REQUIREMENTS FOR ACCESS

- 3.3.1 The Promoter takes the needs of customers who are disabled or who have other access requirements very seriously and actively encourages people of all abilities to attend the Event.
- 3.3.2 If you have access requirements for Festival No.6 please register your requirements through access@festivalnumber6.com.
- 3.3.3 All email and post notifications must be received by the date set out in the Accessibility Policy of the Event.
- 3.3.4 The Accessibility Policy is incorporated into and form a part of these Terms and Conditions.

- 3.3.5 If you have not notified the Promoter of your access requirements in advance we cannot guarantee that we will be able to cater to your needs, though we will use reasonable endeavours to do so. You may not be admitted onto an Accessibility Viewing Platform if you have not notified us of your needs in advance, this is due to capacity limitations on the Accessibility Viewing Platforms.
- 3.3.6 Please note that special requests do not form part of our contractual agreement and we will have no liability if they are not met.
- 3.3.7 If you or any member of your party has any medical problem or disability which may affect your attendance at the event, please tell us before you confirm the booking so we can advise as to the suitability. You must give us full details in writing at the time of the booking. If we feel unable to properly accommodate the particular needs of the person concerned, we must reserve the right to decline/cancel / amend the booking.

3.4 MERCHANDISE

- 3.4.1 Official merchandise is usually only available inside the Venue. The Promoter does not accept any responsibility for the sale of merchandise (official or otherwise) in or outside the Venue. You should direct any queries relating to merchandise to the Promoter.
- 3.4.2 Despite tireless efforts by the Promoter to prevent counterfeit merchandise being sold near the Venue it is not always possible to ensure that such counterfeit merchandise is not offered for sale in the environs of the Venue.
- 3.4.3 Therefore please be careful when buying your Event merchandise and follow the simple advice below. Any merchandise which you acquire at, or in connection with, the Event is purchased solely at your own risk and neither the Promoter, its employees, officers, contractors or sub-contractors accept any liability whatsoever in the event that you acquire counterfeit merchandise.

3.5 LIABILITY

- 3.5.1 You agree that the Promoter, its servants or agents will not be liable for any loss, injury or damage to any person (including yourself) or property however caused (including by the Promoter or its servants or agents): (a) in any circumstances where there is no breach of a legal duty of care owed by the Promoter or any of its servants or agents; (b) in circumstances where such loss or damage is not a reasonably foreseeable result of any such breach (save for death or personal injury as a result of a breach of a legal duty of care owed by the Promoter, its servants or agents); and/or (c) to the extent that any increase in any loss or damage results from the breach by you of any of these Terms and Conditions.
- 3.5.2 For the purposes of these Terms and Conditions, "Force Majeure" means any cause beyond the Promoter's control including, without limitation, an act of God, war, insurrection, riot, civil disturbances, acts of terrorism, fire, explosion, flood, royal mourning, national mourning, theft of essential equipment, malicious damage, strike, lock out, weather, third party injunction, national defence requirements and/or acts or regulations of national or local governments. The Promoter will not be liable to you for failure to perform any obligation under these Terms and Conditions to the extent that the failure is caused by Force Majeure.
- 3.5.3 You agree that the Promoter shall not be liable to you for any indirect or consequential costs, claims, actual or alleged losses howsoever arising out of or in connection with the Event and/or our obligations hereunder including, but not limited to, loss of profits, anticipated profits, savings, business or opportunity, or loss of publicity or loss of reputation, or opportunity to enhance reputation, or loss of contract or other economic or consequential loss arising from the performance (or any failure to perform) these Terms and Conditions.
- 3.5.4 The Promoter will not have any liability to you whatsoever for loss or expenses incurred in connection with the Event or any cancellation of the Event, including, without limitation, costs of any personal travel, accommodation or hospitality arrangements made relating to the Event or the cancellation of the Event.

3.6 EVENT GENERAL TERMS

- 3.6.1 To the fullest extent permissible in law, the Promoter shall be entitled to assign all and any of its rights and obligations under these Terms and Conditions, provided that your rights are not adversely affected.
- 3.6.2 If any provision of these Terms and Conditions is found to be invalid or unenforceable by a court, the invalid or unenforceable provision shall be severed or amended in such a manner as to render the rest of the provision(s) and remainder of these Terms and Conditions valid or enforceable.
- 3.6.3 If the Promoter delays or fails to enforce any of these Terms and Conditions it shall not mean that the Promoter has waived its right to do so.
- 3.6.4 Any person, other than the Promoter, who is not a party to these Terms and Conditions, shall have no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms and Conditions.
- 3.6.5 Nothing in these Terms and Conditions and no action taken by you or the Promoter under these Terms and Conditions shall create, or be deemed to create, a partnership, joint venture or establish a relationship of principal and agent or any other fiduciary relationship between you and the Promoter.
- 3.6.6 These Terms and Conditions constitute the entire agreement between the parties in connection with the subject matter of these Terms and Conditions and supersede any previous terms and conditions, agreement or arrangement between you and the Promoter relating to the subject matter of these Terms and Conditions.
- 3.6.7 Nothing in these Terms and Conditions shall purport to exclude liability for fraud or fraudulent misrepresentation.

- 3.6.8 These Terms and Conditions shall be governed by the laws of England and Wales and the parties agree to submit to the exclusive jurisdiction of the Courts of England and Wales.

3.7 EVENT COMPLAINTS

- 3.7.1 If before or during the Event you have a complaint in relation to the Event (including without limitation in relation to your ability to view the Event), please contact the Customer Service Information Point onsite promptly since complaints are very difficult to deal with after the Event. Further up to date information regarding our complaint procedure can be found in the FAQ section at www.festivalnumber6.com

4 ACCOMMODATION TERMS & CONDITIONS

- 4.1.1 For all accommodation including Campervan, Boutique camping and Standard Camping, Packman Systems Ltd is acting in the capacity of a booking agent for FN6 Ltd. By completing a booking transaction for Festival No. 6 you are agreeing to the Terms and Conditions below. The same ticketing terms and conditions as outlined in section 2 above apply when booking accommodation through Packman Systems Ltd.
- 4.1.2 Accommodation booked through other agencies, accommodation owners and Portmeirion themselves are subject to their own terms and conditions, but are still subject to all ticketing, entry and event terms and conditions outlined in this document.
- 4.1.3 When you confirm your accommodation booking you guarantee that you accept and accept on behalf of your party the terms of this contract and have read the important information relating to your accommodation. These along with your booking confirmation comprise your agreement with FN6 Ltd and all those listed on the accommodation booking on behalf of whom the party leader is acting.
- 4.1.4 No variations to these terms and conditions shall be valid unless agreed by the promoter and agent in writing.
- 4.1.5 When you confirm your booking you also agree to the agent processing personal information you supply relating to you and your group in order to provide you with the services booked.
- 4.1.6 The accommodation booking dates are as stated on your FN6 Ltd booking confirmation and do not necessarily apply just to the festival dates.
- 4.1.7 The Promoter and agent are not responsible for your travel to and from the accommodation location or for any expenses including travel, accommodation, subsistence or loss of earnings caused by delays howsoever caused.
- 4.1.8 Only those people named on your booking confirmation can use the accommodation (or other service) arranged by us. You are not permitted to share accommodation or transport with anyone else other than those on your booking. All clients undertake not to damage their accommodation, and to abide by local regulations (especially in relation to noise).
- 4.1.9 Clients are liable for the cost of any damage or loss and FN6 Ltd, their agents or suppliers shall be entitled to recover costs from the client if necessary. In some accommodations a deposit or secure credit card may be required at the hotels / accommodations discretion.
- 4.1.10 The party leader shall be liable in the first instance for any claims against the party and resolving all disputes directly with the accommodation or relevant supplier.

CANCELLING YOUR BOUTIQUE OR PITCH VILLAGE ACCOMMODATION BOOKING

- 4.1.11 Cancellations should be confirmed in writing (email or letter) by the party leader. Your cancellation is not confirmed until you have received confirmation in writing from us. To cover the cost of processing your cancellation and to compensate us for the risk that we may not be able to resell your accommodation booking, the following cancellation charges are payable as a proportion of the total cost from the date we receive written confirmation. The more notice you give us, the less we charge. The person who made the booking is responsible for this charge.
- 4.1.12 The number of days prior to the start date of Festival No. 6 is taken to be from the day on which written notice is received by us.
- 4.1.13 If you or any members of your party cancel loss of deposit and/or the following cancellation charges will apply to any cancellations of accommodation booked for Festival No. 6;
- i. 29 days or there after Festival No. 6 commences – 75%* of the accommodation booking cost.
 - ii. 14 - 28 days before Festival No. 6 commences – 90%* of the accommodation booking cost.
 - iii. 13 days before Festival No. 6 commences –100%* of the accommodation booking cost.

*Percentages shown are of the total cost less any amendment fees or cancellation charges which have already been incurred which are not refundable.

- 4.1.14 You may change a name (to a suitable client) without incurring any cancellation charges other than an amendment fee, providing notice is given prior to the balance due date is given. If cancellation of a party member results in under occupancy of a room, apartment or any other booked accommodation for Festival No. 6, those remaining individuals on the booking must pay the appropriate empty bed charge where applicable. Unless we can offer a suitable alternative (subject to availability and price difference charges being applied).

4.2 CHANGING YOUR ACCOMMODATION BOOKING

- 4.2.1 After our confirmation has been issued, changes should be notified in writing and if we can comply, a charge per person per change will be made (including name changes). Any alteration within 8 weeks of Festival No. 6 commencing; change of accommodation, may be considered as a cancellation and subject to cancellation charges.
- 4.2.2 You may add extra members to your booking at any time, providing you have first checked availability with us and payments are made for additional people. Up until the balance due date, upgrades may be purchased subject to availability and price difference charges (this is not possible for day ticket holders as all accommodation requires a weekend ticket).
- 4.2.3 We cannot guarantee that changes will be possible, you must notify us of any changes in writing or by telephone and we will endeavour to make the changes. If a change is possible you will be notified of any costs and sent confirmation on completion.

All amendments will be subject to an administration fee. The following charges apply;

- 4.2.4 Name change – An amendment fee of £15 per booking within the following conditions:
- i. The booking does not include services provided by suppliers who will consider the booking cancelled if changes are made
 - ii. Your arrangements remain exactly the same as the original booking.
 - iii. The replacement person takes on the exact cost of your holiday as paid by you.
 - iv. You must put your request to change your booking in writing.
 - v. You will remain responsible for the payment of any balances relating to your holiday should that person be in default of payment.
 - vi. Administration fee must be paid at the time of the change application.
 - vii. The person whom is the new name on the booking by agreeing to the change is also agreeing to all terms and conditions.
 - viii. If the new person replaces the party leader then they accept responsibility for the booking, group and all payments.
- 4.2.5 All changes or requested amendments to bookings are subject to availability and restrictions of suppliers, there is no guarantee we can process all changes regardless of timescales but will endeavour to accommodate where possible.
- 4.2.6 In all other instances cancellation charges will apply.
- i. Accommodation change - £30 per booking
 - ii. Administration / amendments fees can be cumulative e.g. a change of accommodation and dates on a booking will incur 1 x £30 accommodation change + 1 x £30 date change.

Minor and Major Changes;

- 4.2.7 The holiday arrangements provided by FN6 Ltd are put together in good faith and many months in advance. Despite all of the preparation, certain aspects of the arrangements can go awry and we must therefore reserve the right to make alterations to and correct any errors to the holiday details before and after your booking has been confirmed.

4.2.8 There are two classifications of changes:

- i. Minor Changes: change of accommodation to another of the same or higher standard and any other change not specified as a major change (below).
 - ii. These are operational changes and not significant ones entitling you to cancel without penalty. Such changes will therefore not be specially notified to you and will simply appear on your documentation.
 - iii. Major Changes: To a lower standard (based on FN6 Ltd.'s rating) of accommodation and cancellation of your booking.
- 4.2.9 Unfortunately it is sometimes necessary to make significant changes. If a major change to your accommodation arrangements is made to what you have booked and for which you have received a confirmation invoice, or if we cancel the accommodation booking within 63 days of the original departure date, you may choose to:
- i. Accept the changed arrangements as notified to you by us (this may involve a change of resort).
 - ii. Cancel your booking and receive a full and prompt refund of all monies paid to us.
 - iii. Minor changes do not entitle you to cancel or change to another holiday without paying our nominal charges

- 4.2.10 We shall be under no further liability to you, nor shall we be liable for any costs or expenses outside the holiday cost. If a significant change is made as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with due care which include but are not limited to those circumstances set out under the heading Force Majeure compensation we regret cannot be paid.

4.2.11 We regret we cannot meet any costs or expenses you incur as a result of any change.

IF WE CANCEL YOUR BOOKING

4.2.12 We may sometimes be forced to cancel a booking as all events are subject to a minimum number of clients. This happens on very rare occasions when it becomes impossible to run a particular event. We must therefore reserve the right to cancel holiday arrangements at our discretion. Please see note below.

4.2.13 Where your holiday is cancelled, other than due to your default in payment, we will offer you the choice of either purchasing attendance at an alternative FN6 Ltd event of at least the same standard (if available), (and paying or receiving a refund in respect of any price difference) or receiving a full and immediate refund of all monies paid to us.

4.2.14 We regret we cannot meet any expenses or costs you incur as a result of any cancellation.

4.2.15 Very rarely, we may be forced to cancel or curtail your participation after the date of the event commencement where circumstances amounting to 'force majeure' (as described in the special note below) occur. In this very unusual situation we regret we cannot make any refunds, pay any compensation or be responsible for any costs or expenses you may incur as a result.

4.2.16 Special note – Force Majeure except where otherwise specified in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is affected by reason of circumstances amounting to 'force majeure'. In these booking conditions 'force majeure' means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riots, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and similar events beyond our control.

4.3 STANDARD CAMPING

4.3.1 Camping at Festival No.6 is included in the purchase of a weekend ticket, but is only permitted provided you purchase a weekend Ticket. All single day Ticket holders are forbidden to camp at the Event and anyone found camping without a weekend Ticket will be removed.

4.3.2 You must state if you will be camping at the time of booking, this is to enable us to provide adequate facilities and avoid disappointment or overcrowding of campsites.

4.3.3 Campers should pitch tents in designated camping areas only and stay out of fire lanes and other working areas.

4.3.4 Gazebos, awnings or trailer tents are not allowed on the campsite.

4.3.5 You should bring a tent that is sized for the amount of occupants. We reserve the right to refuse to allow any structures which are too large or which we believe may cause a health and safety risk.

4.3.6 We will not be liable for any failure to provide any advertised facilities within the camping area.

4.3.7 All items brought to a campsite are brought and left at your own risk.

4.3.8 For safety reasons, we will not permit any gas canisters, nitrous oxide, cylinders or petrol cookers or aerosols over 250ml into the campsites, or anywhere on site. You cannot cook within any of the Venues other than within the campsite. Items which may be used to cook within the campsite are subject to licence which may change on an annual basis. Please check with the Promoter before bringing any cooking equipment onsite or using any such cooking equipment.

4.3.9 You are only permitted to bring pre-cooked food into the campsite. You are not permitted to take any food or drink into any other parts of the venue including the arena and Port Portmeirion Village. Food will be available to buy within the arena. You are permitted to bring a maximum of 2 litres per person of non-alcoholic refreshment in a sealed plastic container into the campsite. You are not permitted to take any liquid into the arena.

4.3.10 You are permitted to bring your own food and soft drinks for your own consumption in the campsites but not for resale. No glass is permitted on site. In addition, you are only permitted to bring either 12 x 300ml cans of beer/lager and/or cider per person OR 6 x 300ml cans of beer/lager and/or cider per person and 1 75cl bottle of wine (which must be decanted into a plastic bottle) per person. Such items may only be brought into the Venue on first entry. GLASS BOTTLES and SPIRITS AND ALCOHOLIC BEVERAGES WITH AN ALCOHOL CONTENT WHICH EXCEEDS 15% ABV ARE STRICTLY PROHIBITED. Searches will be undertaken upon entry and re-admittance to ensure compliance with the provisions of these Terms and Conditions. Any alcohol above the permitted allowance will be confiscated.

4.4 CAMPERVANS

4.4.1 All standard camping terms and conditions are applicable in addition to the Campervan specific terms outlined in this section.

4.4.2 Entry to the campervan field is only possible with the advance purchase of a campervan ticket. One ticket is required per campervan.

4.4.3 The campervan ticket is not a valid entry ticket alone, but is purchased in addition to entry tickets for all residing in the campervan. Purchase of a campervan ticket and entry to the campervan field is not permitted without valid weekend tickets / wristbands.

4.4.4 Campervan tickets are available in advance only for site planning purposes. The campervan ticket must be booked in the name of the driver as ID will be requested on the gate.

- 4.4.5 As with all tickets, campervan tickets are non-transferable and non-refundable.
- 4.4.6 The promoter reserves the right to search all vehicles upon entry
- 4.4.7 Campervan Ticket holders in the campervan field only will be permitted to bring in gas containers up to the limit of 13kg.
- 4.4.8 Cars / Vans will not be allowed into the campervan area at any time, so consequently caravans and trailer tents will not be permitted.
- 4.4.9 Room for campervans is limited at the festival. You will be allowed 5 x 5 meters of space per campervan pitch, and an awning and/ or a small space to accommodate an extra tent. It is your responsibility to ensure all vehicles and tents fit into this area or risk removal from site, in which case refunds will not be issued.
- 4.4.10 Campervans should be booked in the name of those driving as ID will be requested on the gate
- 4.4.11 Please note the ground at Portmeirion can be quite uneven due to its location.

4.5 BOUTIQUE CAMPING – TIPIS, YURTS, BELL TENTS & PRE-ERECTED TENTS

- 4.5.1 All standard camping terms and conditions are applicable in addition to the Campervan specific terms outlined in this section.
- 4.5.2 All Camping Accommodation is as per description at the time of booking, but this does not mitigate our right to amend any errors in pricing or description.
- 4.5.3 Prices are based on per Camping Accommodation type as noted. No catering is provided for any group or individual booking any accommodation type in the Boutique Camping section.
- 4.5.4 You undertake to keep any part of the Camping Accommodation that is a tent completely closed and secure and in particular any door fastened when not in use
- 4.5.5 You undertake not to use any lighting, heating, cooking or other gas or electrical appliances within the confines of the Camping Accommodation.
- 4.5.6 You undertake not to light, or allow to be lit, any fire, candle or other naked flame within or close to the Camping Accommodation.
- 4.5.7 You undertake not to tamper with the structure or any part of the Camping Accommodation and in particular not to affix or suspend from the Camping Accommodation any item.
- 4.5.8 You shall throughout the Period of Hire be responsible for the maintenance and safe custody of the Camping Accommodation.
- 4.5.9 You must be satisfied with the Camping Accommodation before use and should notify Festival Staff of any unacceptable Camping Accommodation before use.
- 4.5.10 You shall indemnify the FN6 Ltd against the full value of any loss damage or excessive soiling howsoever caused, unless caused by negligence by FN6 Ltd, its contractors or agents.
- 4.5.11 The price of the camping Accommodation does not include making good any repairs to the Camping Accommodation unless caused by the negligence of FN6 Ltd's servants, agents or contractors.
- 4.5.12 FN6 Ltd will make every effort to complete the erection of the Camping Accommodation on or before the commencement of the Festival No. 6. If the Camping Accommodation is not erected on or before this date, you shall have the right to withdraw and FN6 Ltd shall return all monies paid. If the Camping Accommodation is not erected because of delays due to weather or other circumstances beyond its reasonable control the Company shall not be liable to pay further compensation to you.
- 4.5.13 FN6 Ltd will not be responsible for and you will indemnify FN6 Ltd against all claims for the injury to persons or loss or damage to property howsoever caused unless it be proved that such injury or damage was caused by faulty material or workmanship or negligence on the part of FN6 Ltd, its contractors or agents.
- 4.5.14 All bookings for Pitch Village shall comply with the Terms & Conditions as noted as stipulated on the booking website of Pitch Village.

4.6 PORTMEIRION ACCOMMODATION

- 4.6.1 Portmeirion Accommodation can be purchased through Portmeirion directly and are subject to their terms and conditions of Portmeirion.
- 4.6.2 The Promoter shall have no liability whatsoever in connection with your use and/or occupation of the hotel room or your use of the hotel and its facilities and/or the acts or omissions of the hotel, its employees, agents, contractors, employees or other guests of the hotel including without limitation, your dissatisfaction with the hotel accommodation and/or facilities and/or service, any loss, theft or damage to property, any personal injury (unless the same is caused by the negligence of the Promoter or those persons for whom it is vicariously liable), any noise issues, any dispute in connection with charges for sundries and/or the availability of advertised amenities.