



# ESSENTIAL INFORMATION

- THE PORTMEIRION VILLAGE RESIDENT GUIDE TO FESTIVAL NO.6 -

Welcome to the seventh edition of Festival No.6, a weekend of music, arts and culture in the most magical setting imaginable. We're delighted you can join us for what's set to be our best celebration yet and a finale like no other.

Be seeing you shortly...

## YOUR BOOKING

Your VIP ticket has been posted or emailed to you. Each person in your group will have their own e-ticket and email. Any Extras (if purchased) will be sent to you as a separate e-ticket via Kaboodle.

If you are missing any tickets, please call Customer Services on 0344 326 4264 or email [customerservice@festivalnumber6.com](mailto:customerservice@festivalnumber6.com)

## ADD EXTRAS TO YOUR BOOKING

If you wish to add any Travel or Extras such as Dinner At Clough's, Hot Tubs, Yoga and Paddle Boarding, you can do so by booking at [festivalnumber6.com/tickets](http://festivalnumber6.com/tickets). You will receive an e-ticket for added extras via email. Ensure you print this out to be scanned at the event or download it to your phone. If you wish to purchase any extras at the festival, head to the Information Hub in the Village Green.

## WRISTBAND COLLECTION

All guests need a festival wristband to enter the festival. Wristbands can only be issued on the date that your ticket entry is valid for, no wristbands will be issued early. Photo ID is required to verify all tickets.

## VILLAGE RESIDENT ACCESS

As you are a Village Resident guest, you have exclusive access to our new VIP bar located in the Castell Park. The VIP bar is soundtracked by some of the finest DJs on our bill and includes an exclusive set from one of our headliners. You also have exclusive access to the Village after 9pm.

## Festival Opening Times

Thursday:	13.00 - 01.00
Friday:	09.00 - 03.00
Saturday:	09.00 - 03.00
Sunday:	09.00 - 01.00

We kindly ask that Portmeirion is vacated by 12.00pm, Monday 10th September.

## ARRIVING BY CAR

Please make your way to your dedicated Portmeirion Village residents' parking area at Porthmadog Football Club. Please input these longitude and latitude co-ordinates into Google or Apple Maps for the exact location: 52.932652, -4.122120.

Please have this letter to hand upon arrival, clearly displaying the above letterhead in your windscreen. This document needs to be visible to security personnel gain access to the Portmeirion Village residents dedicated parking area. You will then be chauffeur driven to the Portmeirion Village Welcome Centre by BMW, Official Car Partner of Festival No.6 2018.

If you would like any further directions for the Residents' Parking, then please contact Portmeirion on 01766 770000 or [info@portmeirion-village.com](mailto:info@portmeirion-village.com)

## ARRIVING BY TAXI

If you are arriving by taxi, please inform [Portmeirion](http://Portmeirion) so that we can arrange a buggy for when you arrive. Please have this letter to hand upon arrival at the entrance to Portmeirion (as it will be closed to guests without a festival wristband). As you will be collecting your festival wristband at Portmeirion Village Welcome Centre, this letter provides authority to the festival security to permit your entrance to the festival and journey to the onward transfer area located at the Castell Deudraeth (this is on the left hand side before you reach the castle).

## ARRIVING BY TRAIN

If you are arriving by train to Bangor station, please ensure you let [Portmeirion](http://Portmeirion) know what time your train arrives so that we can arrange a shuttle for you.

## CHECKING IN

Prior to your arrival, please inform the Portmeirion Village Welcome Centre of your estimated time of arrival and how you will be travelling. We will be operating a porterage service by buggy to and from your accommodation.

Check in for all Portmeirion Village accommodation will take place at the Portmeirion Village Welcome Centre, from 3pm onwards on Thursday 6th September. When checking in, kindly inform reception of your approximate date and time of departure from the festival. This is to ensure your chauffeur driven BMW is ready and waiting for you.

On check-in, you can exchange your festival ticket for your VIP and Village Resident wristbands. These wristbands will give you exclusive access to the village outside of the opening times, and also access to the VIP area in the Castell Park.

You will be required to provide a credit or debit card for pre-authorisation at this point if you wish to charge additional items to your room, make table reservations and book a time for breakfast each morning. Breakfast for Castell Deudraeth guests will be served in the brasserie at Castell Deudraeth. Breakfast for Village and Hotel accommodation will be served in the Hotel Portmeirion. Please note guests will be seated on large communal tables for breakfast each morning.

## CHECKING OUT

We kindly ask that all guest check out by 11am on Monday 10th September. If you are staying in Castell Deudraeth, please check out at their reception. If you are staying in the Hotel Portmeirion or the Village please check out at the Hotel Portmeirion Please settle your account on departure.

*Whether you're a returning guest, or joining us for the first time,  
rest assured the novelty of Portmeirion never wears off..*

For early check out (before 8am) please contact the desk to settle any outstanding account. If you would like an express check-out (your account will be prepared in advance for your signature and the amount due deducted from your pre- authorised payment card) please let us know.

**RECEPTION & CONTACT NUMBERS**  
There is a receptionist on duty on the Hotel and Castell desks from 8am to 10pm. Your room extension number is on your handset.

Hotel Front Desk - 100  
Castell Front Desk - 350  
Hotel Bar - 104  
Castell Bar - 357  
Tollgate - 311  
Caffi Glas - 340  
Housekeeping - 319  
Spa - 444

#### **DAMAGES**

Any damage to accommodation during your stay will be charged to the pre-authorized card given on check in. All rooms at Portmeirion are designated non-smoking rooms. Please note that a deep cleaning charge of £100 will be posted to your account if you smoke in your accommodation.

#### **EXTRAS**

##### **DINNER AT CLOUGH'S**

If you have booked Dinner at Clough's, please ensure you arrive with your party at Hotel Portmeirion 15 minutes prior to your sitting, with your ticket. If you have any special dietary requirements please let our customer service team know before you arrive at the festival. If you are booking with your friends but under separate booking references, please contact Customer Service and we will do our very best to seat you together. (Please note we cannot guarantee this). [You can book tickets here.](#)

##### **DINING AT PORTMEIRION**

Hotel Portmeirion is serving a table d'hôte menu on the Thursday evening from 6.30-9pm. To book a table at Hotel Portmeirion contact [Gwesty@portmeirion-village.com](mailto:Gwesty@portmeirion-village.com).

Castell Deudraeth is open from 6-9pm on Thursday 6th, and 12-5pm on Saturday 8th and Sunday 9th. To book a table at Castell Deudraeth contact [castell@portmeirion-village.com](mailto:castell@portmeirion-village.com). Please note, any table reservations not taken up within 15 minutes of your arrival time will be charged a £15.00 per person cancellation fee, and this will be charged to your room bill.

##### **WOOD-FIRED HOT TUB SESSIONS**

If you have pre-purchased a wood-fired hot tub session at the Estuary Spa, you will have received confirmation from Bathing Under the Sky. Please arrive 5 minutes prior to your session. If you would like to add a Hot Tub session, please [click here](#) or head to the Info Hub in the Village Green.

##### **PADDLE-BOARDING**

If you have pre-purchased a paddle-boarding session on the estuary, you will have received an e-ticket. Please arrive 15 minutes prior to your session with your swimwear on. You will be given a life jacket.

##### **PROGRAMMES & MERCHANDISE**

If you pre-purchased the No.6 x Wallpaper\* Festival Guide programme, you can collect it from any of the merchandise points at the festival or from the Information Hub. You will need your programme ticket in order to exchange it. You can purchase programmes and festival merchandise from the Castell Park, Village Green. [Book your programme in advance here.](#)

##### **WORKSHOPS AND ACTIVITIES**

If you have applied in advance to take part in the Torchlit Processions, Stealing Sheep's Suffragette Procession or The Guardian Masterclasses and you are successful, you will be notified via email. Look out for masterclasses from Peroni ([you book this in advance here](#)), Zubrowka & Schweppes across the weekend.

##### **YOGA & WELLBEING**

Advanced Yoga with a View, Frame fitness workshops and Yoga with Brunch can be booked in advance [here](#). You can also book onto a class at the Information Hub in the Village Green.

##### **MERMAID SPA**

The Portmeirion Mermaid Spa is open over the weekend for all your festival beauty needs including festival hair, glitter, massages and much more. Please contact the spa on 01766 772444 or [spa@portmeirion-village.com](mailto:spa@portmeirion-village.com) for more information and to make a booking.

##### **GENERAL INFO & FACILITIES**

###### **PROHIBITED ITEMS**

This list includes but is not limited to: Glass, Fires, Dogs (with the exception of Guide Dogs), Illegal substances, Fireworks, Air Horns, Flying Lanterns, Flares, Soundsystems, Disposable BBQs (if you are bringing a gas BBQ, please note a maximum of three gas canisters will be permitted per tent, with max. canister size of 500g/ml and a combined capacity of no more than 1000g/ml overall).

###### **ALCOHOL**

Alcohol cannot be taken from the campsite into the arena or Portmeirion village and there is a limit on the amount of alcohol that may be brought into the festival and campsites. The personal alcohol limit is: 1 bottle of spirits (decanted) OR 1 case of 12 beers OR 2 bottles of wine (decanted). Bars will be operating a challenge 25 policy, and you may be asked for I.D. Please do not be offended if you are asked to prove your age.

###### **RUBBISH & RECYCLING**

Portmeirion is a beautiful home for our festival, and we want to do our utmost to ensure it stays as beautiful as we found it. As part of AIF's #DrasticOnPlastic campaign,

we ask that you utilise the bins and recycling points available at the festival and take your with you when you leave. The best way to recycle is to reuse.

###### **FOOD & DRINK**

As well as two restaurants, we have over 40 of the UK's finest food and drink traders at the festival within our Global Street Food Village and our Local Produce Market and over 25 bars.

###### **LOST PROPERTY**

Any lost property handed in will be taken to the Information Hub in the Village Green. If you don't manage to retrieve it during the festival, you can contact us after to see if your property was found by contacting [customerservice@festivalnumber6.com](mailto:customerservice@festivalnumber6.com).

###### **PAYMENT AT THE FESTIVAL**

We operate both cash and contactless card payments at every bar and most traders. There are cash machines to withdraw cash, however, we recommend bringing an adequate amount of cash to cover you. Please note the cash machines are not accessible on Thursday.

###### **LOCKERS AND PHONE CHARGING**

If you wish to lock any valuable items away, you can book a secure lockers at the festival. You can also benefit from our phone charging facilities, based in the Village Green.

###### **HAVE A SAFE FESTIVAL**

Whether you're a festival first timer or an experienced partygoer, it's worth checking out FestivalSafe.com, an initiative we are proud to support, before you get to No.6. Put together by festival experts, it's a one-stop shop for how to have the best possible time. We are also proud to support AIF's Safer Spaces, at No.6 we take a zero tolerance approach to all forms of sexual assault. We have a Welfare & First Aid point located in the campsite services area, please don't hesitate to ask for help from a steward or security team member should you require assistance.

###### **STAY UP TO DATE**

Make sure you download our mobile app, available for Apple and Android devices, to keep up to date with all the latest news and updates. Search 'Festival No.6'.

For any ticketing enquiries or to add extras to your booking, please call Customer Services on 0344 326 4264 or email [customerservice@festivalnumber6.com](mailto:customerservice@festivalnumber6.com)

For any further questions regarding your stay in Portmeirion Village accommodation, please call Portmeirion on 01766 770000 or email [info@portmeirion-village.com](mailto:info@portmeirion-village.com)

*'Cherish the past, adorn the present, construct for the future'*

Sir Clough Williams-Ellis